

<DATE>

<Name>

<Address>

<City, State ZIP>

Welcome to the Airport-Larkfield-Wikiup Sanitation Zone. Your home either recently connected or will soon connect to the Zone's public sewer system. We are excited to have you as a new customer and look forward to serving your wastewater needs. Our team of wastewater professionals wanted to provide you with some important information about our wastewater system and how to contact us:

About the Zone:

The Airport-Larkfield-Wikiup Sanitation Zone is owned and operated by the Sonoma County Water Agency (Sonoma Water). The Sonoma Water Board of Directors (same as the Sonoma County Board of Supervisors) set the rates, budgets and policies of the Zone. The Zone has been serving the Airport, Larkfield, and Wikiup neighborhoods since 1983. The wastewater treatment plant is located near the county airport and produces highly treated recycled water used for agricultural irrigation purposes. We don't waste one drop of your water!

Sewage emergencies:

To report any sewage spills, overflows or backed-up sewer lines, please call our 24-hour emergency hotline at 707-523-1070.

Billing:

Your sewer service is billed on an annual basis on your property taxes. You will not receive a direct bill from Sonoma Water. Your sewer rates are set each year by the Zone's board of directors. You will receive a rate notice (also called a Proposition 218 notice) by mail in the spring. If you have any questions related to your sewer bill/rates, please contact: Kathy Badger 707-521-6215 or Kathy.Badger@scwa.ca.gov

Maintenance:

Please do not flush any foreign objects down the drain, such as wipes or personal hygiene materials. We ask that you only flush the necessary human discharges down the toilet. Our wastewater treatment plant does not work well when its clogged with wipes and other materials.

Rebates:

The Zone offers rebates for water saving appliances, such as clothes washers and toilets. Go to our website to learn more at <https://www.sonomawater.org/sanitation-rebates>

Website:

Keep updated on the latest news from the Zone at <https://www.sonomawater.org/alwsz>.

Again, welcome to the Airport-Larkfield-Wikiup Sanitation Zone and please don't hesitate to contact us with any questions.

Sincerely,

The Airport-Larkfield-Wikiup Sanitation Zone